

Official Gazette Notice
Financial Services Available Over the Internet

The Revenue Accounting and Management (RAM) system, which is a Patent and Trademark Office (PTO) automated financial system, was upgraded in December 1999 to provide customers with added convenience and enhanced financial services. The upgrade is part of the PTO's long-term strategy to modernize financial management practices and procedures, to provide increased options for paying required fees, and to provide improved customer service to PTO's customers.

As a major benefit, the upgraded RAM system, using a secure environment, allows the following transactions to occur over the Internet through the PTO Web site at www.uspto.gov:

- replenish deposit account balances using a credit card;
- view deposit account information including holder name, address, and current balance;
- request a deposit account statement;
- add, change, or delete deposit account authorized users;
- request a form to change entity status;
- pay maintenance fees using a credit card; and
- view 3½, 7½ and 11½ year payment window dates for maintenance fees.

We currently accept any of the following credit cards: American Express, Discover Card, MasterCard, or Visa. These enhancements are designed solely to provide customers with alternative methods of payment.

Customers using either the Netscape Navigator (Version 2.0 or higher) or Microsoft Internet Explorer (Version 3.0 or higher) browser can access the enhanced financial services features. The browser must be properly configured to use Secure Sockets Layer (SSL) technology that encrypts data traveling between your browser and our server to protect your privacy.

Passwords and access codes to replenish deposit account balances using a credit card; to view deposit account information including holder name, address, and current balance; and, to request a

deposit account statement will be provided to current deposit account holders along with their monthly deposit account statements.

Questions regarding deposit accounts should be directed to Karen Parish at (703) 305-4636.

Questions regarding patent maintenance fees should be directed to the Maintenance Fee Branch at (703) 308-5068 or (703) 308-5069.

Questions or comments concerning this notice should be forwarded to Matthew Lee by telephone at (703) 305-8051, by e-mail at matthew.lee@uspto.gov, by facsimile at (703) 305-8007, or by mail marked to his attention and addressed to the Commissioner of Patents and Trademarks, Office of Finance, Crystal Park 1, Suite 802, Washington, D.C. 20231.

Dec. 28, 1999

Date

<<signed>>

Q. Todd Dickinson
Assistant Secretary of Commerce and
Commissioner of Patents and Trademarks